

Outbound Call Center Services Contract



About us

Cervitude IR is located in Connecticut, USA and is happy to offer its expertise in Outbound Call Center Services to Accredited Investors. Our tried and true system is based on over 12 years cumulative experience shared between our investor relations executives and call center agents. We pride ourselves on setting up our clients for success in setting up appointments with accredited investors and are sure that our clients will be satisfied with our performance.

Outbound Call Center Services

Our Outbound Call Center Services are meticulously planned by our team and are designed in a manner geared toward the maximization of efficiency. Your time is valuable, so our goal is to best prepare potential leads while taking up the least amount of your time possible.

Your Outbound Call Center Services Contract will be conducted by 1 lead investor relations agent and a team of small-dedicated call agents over a 3 month period. The core of activities will include:

- Building a Book of Targeted Accredited Investors
- Building a Script to set Appointments with Targeted Accredited Investors
- Training Call Agents on the Script to set Appointments with Targeted Accredited Investors
- Setting Appointments with Targeted Accredited Investors for Client.



Call Center Contract

This Outbound Call Center Services Contract (the “Contract”) states the terms and conditions that govern the contractual agreement between Cervitude IR having its principal place of business at 4 Research Drive Suite 402 Shelton, Connecticut 06484 (the “Company”), and [Insert Client Name] (the “Client”) who agree to be bound by this Contract.

WHEREAS, the Company holds significant expertise in Call Center Services and offers Outbound Accredited Investor Call services for which the Client would like to engage the Company according to the terms and conditions herein.

NOW, THEREFORE, In consideration of the mutual covenants and promises made by the parties within this Contract, the Company and the Client (individually, each a “Party” and collectively, the “Parties”) covenant and agree as follows:



1. CALL SERVICES

The Company shall conduct Accredited Investor Outbound Call Center Services in accordance with the schedule attached hereto as Exhibit A.

2. PAYMENT

The total cost to be paid to the Company by the Client for the services hereunder shall be Six Thousand dollars (\$9,000). Three Thousand dollars

(\$3,000) shall be paid at the execution of this Agreement and Six Thousand dollars (\$6,000) shall be paid in 30 Days after the signing of this Contract, in accordance with Exhibit A.

3. CANCELLING THE SERVICE

The Client agrees and acknowledges that a change in the schedule may present a significant burden for the Company and thus the Client shall forfeit any amounts already paid to the Company if the Client must cancel the services after any payments are made.

4. USE OF CLIENTS' NAME

The Client authorizes the Company to utilize the Client's name in the agreed upon Call Center Services, in order to set appointments for Client with Accredited Investors.

5. NO MODIFICATION UNLESS IN WRITING

No modification of this Contract shall be valid unless in writing and agreed upon by both Parties.

6. APPLICABLE LAW

This Contract and the interpretation of its terms shall be governed by and construed in accordance with the laws of the State of Connecticut and



subject to the exclusive jurisdiction of the federal and state courts located in Fairfield County, CT.

IN WITNESS WHEREOF, each of the Parties has executed this Contract, both Parties by its duly authorized officer, as of the day and year set forth below.

Cervitude LLC dba Cervitude IR

Nicholas Coriano, Managing Partner

DATE

Client Name

[NAME], [TITLE]

DATE



Schedule A

OUTBOUND CALL CENTER SERVICES CONTRACT SCHEDULE

Day 1-Day 30

- Initial Payment of \$3,000
- Initial Client Call to Gather Information
- List of Potential Type of Investors
- 3 Sample Scripts for Call Agents to Set Appointments with Targeted Accredited Investors (To Be Approved by Client)
- Custom Built List of Contact Information for 4,000 Targeted Accredited Investors
- Sharing of Client's Calendar to Prepare for Appointment Setting
- Training Call Center Agents on Client's Script

Day 30

- Payment of \$6,000

Day 31-Day 90

- 50-100 Outbound Calls Per Day with a Target of 10 Contacts/Appointments per day.
- 9am-7pm eastern time (Monday through Friday) call times, staggered to reach all time zones in the USA and abroad.
- Setting Appointments with Targeted Accredited Investors for Client at a rate of 5 Client Calls per day.

